

Requirements for viewing a MediaSite presentation on the intel Macs

Issue:

What is required in order to view a Mediasite presentation on the new intel Mac?

Solutions:

Mac OS X

Internet Explorer 5.2.3 or later for Mac OS X, Safari, or Firefox 1.0 or later

[Windows Media Player 9 for Mac OSX](#)

Mac OS 9

Internet Explorer 5.1.7 for Mac OS 8.1 to 9.x

Windows Media Player 7.1 for Mac

Note: Windows Media Player 9 for Mac is not a Universal application and must be run under [Rosetta](#) emulation on an Intel-based Mac. As such, the browser must also be forced to run under Rosetta as well. This is a temporary workaround until a practical solution is available.

Steps for configuring the browser to run under Rosetta emulation:

Go to the Applications folder.

Ctrl click the browser icon (e.g. Safari, Firefox) and click "Get info".

Check the box labeled "Open using Rosetta".

The next time the web browser is launched it will run under Rosetta emulation.

Additional Comments\

The Flip4Mac plug-in causes problems when viewing Mediasite presentations and should be disabled.

Flip4Mac plug-in for QuickTime causes Mediasite presentations not to work

Issue:

Installing the Flip4Mac Windows Media component for QuickTime on the Mac OS causes Mediasite presentations not to work in the Firefox, Netscape and Safari browsers.

Solutions:

When installing the Flip4Mac software, select the "do not install the plug-in" option. If the plug-in is already installed, it can be disabled by doing the following:

Go to the Mac OS X System Preferences.

Click on "Flip4Mac WMV" under Other.

Clear the "Use Flip4Mac WMV Internet Plug-in" checkbox on the Plug In tab.